



ASKGAMBLERS[®]

CASINO COMPLAINT SERVICE ANNUAL REPORT 2019

AskGamblers Casino Complaint Service returned more than \$8.79 Million to Players in 2019

AskGamblers Casino Complaint Service team helped almost 2,000 players recover more than \$8.79 million in unpaid, delayed or unfairly confiscated money in 2019.

The official AskGamblers Casino Complaint Service annual report for 2019 is out and showing impressive results! AGCCS broke their own record by recovering the staggering \$8,795,250.89 of unpaid, delayed or unfairly confiscated money, which amounts to a 30% increase in comparison to the 2018 results.

According to the AGCCS Annual Report 2019, the customer support team received and reviewed 9,809 new complaints last year which were

submitted by 6,804 players against 725 different online casino brands. What's more, the customer support team accepted 2,650 cases. In total, the support team resolved 2,257 of accepted cases, which amounts to 84% of the total accepted cases.

The AskGamblers customer support team stated: "We are very pleased to announce that we broke previous year's records. We want to take this opportunity to thank players for using AskGamblers Casino Complaint Service and to invite even more gambling enthusiasts to turn to us whenever they have a complaint."

You can read the full AskGamblers Casino Complaint Service 2019 report on AskGamblers and visit AskGamblers Casino Complaint Service to submit any complaints.